

CITY FARMERS RETAIL PTY LTD

GIFT CARD TERMS & CONDITIONS OF USE

1. These Terms and Conditions apply to use of the City Farmers Gift Card which has been issued by City Farmers Retail Pty Ltd (ACN 083012211) of Unit 6, 372 Eastern Valley Way, Chatswood NSW Australia 2067, PO BOX 815, Willoughby NSW 2068.
2. This Gift Card is redeemable for merchandise at City Farmers stores within Australia. A current listing of City Farmers Stores can be found here:
<http://store.cityfarmers.com.au/wlstorelocator/location/map>
3. This Gift Card cannot be redeemed at any time when City Farmers stores are offline for any reason.
4. Gift Cards can be loaded with any amount between \$10.00 and \$999.99 when purchasing from a City Farmers store.
5. If you require a gift card with a higher value please contact the City Farmers Help team at info@cityfarmers.com.au
6. Purchases exceeding the Gift Card's available balance require the difference to be paid by other method/s.
7. This Gift Card is valid for 12 months from the date of issue. It is up to the cardholder to use the full value within the validity period. Any unused balance will not be refunded or credited when the Gift Card expires.
8. Treat this card as cash. Lost or stolen cards will not be refunded or replaced.
9. This card is not reloadable. No change will be given.
10. This Gift Card is non-refundable and cannot be redeemed for cash. This Gift Card cannot be used to pay store credit accounts.
11. For enquiries regarding your City Farmers Gift Card and further information on the Terms and Conditions, please visit www.cityfarmers.com.au or call 1300 554 268.
12. A customer can check their balance by visiting www.cityfarmers.com.au/giftcards or by phoning 1300 554 268.
13. The City Farmers returns policy applies when returning goods purchased with a City Farmers Gift Card.
14. The customer is liable for all transactions on the Gift Card except to the extent to which there has been fraud or negligence by City Farmers or any of its employees.
15. No variations of these Terms and Conditions of Use bind City Farmers Retail Pty Ltd unless they have been approved and signed by City Farmers Retail Pty Ltd. Changes to the Terms and Conditions of Use will be available at the City Farmers website; www.cityfarmers.com.au/giftcards
16. Please contact info@cityfarmers.com.au if you have any reason to believe that an error has occurred in relation to your Gift Card.
17. Purchase or use of the City Farmers Gift Card constitutes your acceptance of these Terms and Conditions.
18. City Farmers reserves the right to change any term contained in these Gift Card Terms and Conditions of Use where the change is required:

to add or remove participating retailers at which the Gift Card may be redeemed, or the goods and/or services which may be purchased using the Gift Card;

- to comply with all relevant laws, acts, ordinances, rules, regulations, other delegated legislation, codes and the requirements and directions of any relevant Commonwealth, State or Local Government Departments, bodies and public authorities, in force from time to time;
 - for reasonable operational, administrative, compliance or corporate governance reasons, or to prevent the occurrence of fraud or other unlawful, unethical or unacceptable conduct; or
 - where City Farmers, acting reasonably, considers that it will not cause detriment to the customer.
19. City Farmers will not be liable for any damages, liabilities, expenses, fines or costs, nor be in breach of these Gift Card Terms and Conditions of Use, for any failure to perform any term of these Gift Card Terms and Conditions of Use if such performance is delayed, prevented, restricted or interfered with for any reason outside City Farmers control, including but not limited to fire, flood, storm, earthquake, accident, war, acts of sabotage, labour dispute, materials or labour shortage (other than shortages of its own staff or staff under its control), system failure, power failure or shortage, law, regulation or act or omission of third persons.
20. These Terms and Conditions are governed by the laws applicable in the State of Western Australia and the parties submit to the jurisdiction of the courts of that state.

For any enquiries about your gift card, visit www.cityfarmers.com.au/giftcards or call 1300 554 268